

**2020 CONVENTION
NATIONAL RAILWAY HISTORICAL SOCIETY
BUENA PARK, CALIFORNIA
JUNE 8 - 13, 2020**

Southern California will be the venue for the 2020 NRHS National Convention. The dates of the convention are Monday, June 8, through Saturday, June 13, 2020.

Our host hotel will be the Knott's Berry Farm Hotel, 7675 Crescent Ave., Buena Park, CA 90620. The telephone number is: 1-866-752-2444.

For our first visit ever to the southern part of the State of California, we'll be spending a fun-filled week exploring museums and other sites of interest in the area. The convention kicks off on Monday, June 8th, when registration opens in mid-afternoon at the hotel.

YOU MUST WEAR YOUR CONVENTION ID BADGE TO ALL EVENTS.

On Tuesday, June 9th, we will have a behind-the-scenes look at the Knott's Berry Farm narrow-gauge railroad, located in the Knott's Berry Farm Theme Park itself. This exclusive tour event is available only to guests staying at the NRHS convention hotel.

Other events on Tuesday include the Advisory Council meeting, the Board meeting and the annual Membership meeting.

On Wednesday, June 10th, we will travel by chartered motorcoach to the Southern California Railway Museum, formerly known as the Orange Empire Railway Museum in Perris, CA to visit the museum and to ride a diesel-powered passenger train over their entire line. This excursion will include photo runbys. An on-site barbecue lunch is included.

The Thursday June 11th event features a chartered motorcoach trip to visit the Fillmore & Western Railway in Fillmore, CA. We will ride a private, steam-powered passenger train over the entire line. A box lunch is included.

The Friday, June 12th events include a short bus ride to the famous RailGiants Train Museum in Pomona, the location of the UP Big Boy 4014 locomotive for many years. It should be noted that their excellent care preserved the locomotive so well that it was the one chosen for restoration. A box lunch is included.

The annual NRHS banquet will be held at the hotel that evening. The speaker will be Rob Shatsnider, chairman of the RailGiants Train Museum.

On Saturday, June 13th, we will travel by chartered motorcoach to Travel Town Museum in Griffith Park in Los Angeles. The museum has many interesting static displays of West Coast railroad equipment. An amusement park passenger train runs around the park. We will re-board the chartered bus and continue on to the Los Angeles Union Passenger Terminal, where we will have a guided tour of the facility. Lunch is on your own at this location.

Later that evening, the convention will wrap up with a night photo session at the RailGiants Museum.

The area is rich with other venues of historic interest and with tourist sites.

Please plan to attend our first-ever southern California convention.

CONTENTS:

UPDATES TO THIS VERSION

PROGRAM SUMMARY

HEADQUARTERS HOTEL

CONVENTION REGISTRATION ROOM

GETTING TO AND FROM BUENA PARK, CALIFORNIA

Amtrak Service

Air Service

Bus Service

Private Automobile

LOCAL TRANSPORTATION

TICKETS AND SEATING

REGISTRATION FEES AND CONVENTION BOOKLET

CONVENTION EVENTS

GENERAL INFORMATION

How to Register

Schedules

Event Capacities

Wait Lists

Cab Ride Conditions

Mobility Issues

Special Dietary Needs

How to Get Information Updates

Ticket Delivery

Convention Booklet Distribution

Waivers & Identification

Terms & Conditions

PAYMENTS, CANCELLATIONS & REFUNDS

Options for Payments

Refunds

Additions to Orders

Cancellations by Customer

Cancellations or Alterations by NRHS

Payment of Refunds

UPDATES TO THIS VERSION

None at this time.

PROGRAM SUMMARY

Here's a quick look at the convention program highlights. The "Convention Events" section gives more detailed information.

Seating is limited for some events and classes of service. Please order early to assure you get the seats and events you desire.

YOU MUST WEAR YOUR CONVENTION ID BADGE TO ALL EVENTS.

Monday, June 8:

- Registration room opens at 2pm.

Tuesday, June 9:

- Registration room open all day.
- Morning event. Special behind-the-scenes tours of the Knott's Berry Farm live steam narrow gauge railroad. Open to NRHS hotel guests only. Limited to twenty per tour. Three tours total. Tickets must be purchased on-site.
- Morning event. NRHS Advisory Council Meeting.
- Lunch on your own.
- Afternoon event. NRHS Board of Directors Meeting.
- Afternoon event. Annual Membership meeting.

Wednesday, June 10:

- Registration room open 7am - 10am and 6pm - 9pm.
- All day event. Travel by motorcoach to the Southern California Railway Museum (formerly the Orange Empire Railroad Museum). Barbecue lunch included. Diesel-powered train ride and streetcar/trolley rides throughout the park.

Thursday, June 11:

- Registration room open 7am - 10am and 6pm - 9pm
- All day event. Travel by motorcoach to ride the special steam train on the Fillmore & Western Railway. Box lunch included.

Friday, June 12:

- Registration room open 7am - 10am and 4pm - 5pm.
- All day event. Travel by motorcoach to the RailGiants Museum, the former home of the UP 4014. Box lunch included.
- Annual NRHS Banquet at the Knott's Berry Farm Hotel.

Saturday, June 13:

- Travel by motorcoach to Griffith Park, home of Travel Town Transportation Museum in Los Angeles.
- Continue on by motorcoach to Los Angeles Union Passenger Terminal in Los Angeles. Lunch on your own inside LAUPT.
- Night photo session at RailGiants Museum.

HEADQUARTERS HOTEL

The convention hotel will be the Knott's Berry Farm Hotel, 7675 Crescent Ave., Buena Park, CA 90620. The telephone number to use for our event is: 1-866-752-2444.

All convention events will be leaving from the hotel.

The hotel is located adjacent to Knott's Berry Farm Amusement Park. Parking for hotel guests is \$5 per day. The hotel also includes a full-service restaurant, a fitness center, a pool with children's activity area, lighted sports courts and many other amenities.

We have negotiated a room rate of \$119 per night for up to two people in a room, taxes extra. Please use the discount code to receive the group rate: **NRHS**. Rooms must be booked by **April 7, 2020** to receive the special rate.

Rooms include a Single Queen, Standard Two Queen, Oversized Two Queen and Single King options. The special Camp Snoopy wing offers upgraded accommodations for families. **There are a very limited number of ADA Accessible rooms available.** No smoking is allowed in the hotel.

The hotel has the Amber Waves full-service restaurant. The restaurant is open seven days a week and serves breakfast, lunch and dinner.

Check-in time starts at 4:00pm; check-out time is at 12:00pm (Noon). The hotel front desk will hold a limited amount of luggage for those guests attending functions on the day of departure, so that they may check out by Noon to avoid late check-out charges. There will be a \$10 charge per person for this service; please check with the hotel front desk.

CONVENTION REGISTRATION ROOM

The registration room for the 2020 NRHS convention will be based in the La Palma Room, which is on the first floor near the front desk. Here, convention participants will be able to pick up their registration packet including tickets, purchase any tickets still available for future events, ask questions about convention activities. If you are attending the Banquet, please see the sign up board in the registration room to select a table number/seats.

All tickets for all events will be picked up in the registration room. No tickets or other material will be mailed.

In the registration room, the NRHS will have a sales desk for items related to the convention and organization, such as t-shirts, pins, hats and other items.

The hours that the registration room will be open are:

Monday, June 8	2pm - 9pm	
Tuesday, June 9	6am - 9pm	
Wednesday, June 10	7am - 10am	6pm - 9pm
Thursday, June 11	7am - 10am	6pm - 9pm
Friday, June 12	7am - 10am	4pm - 5pm

Traffic in the registration room is expected to be heavy on Monday and Tuesday. If you are willing to assist, please contact Eileen Weber at: eileenweber@charter.net.

GETTING TO AND FROM BUENA PARK, CA

Amtrak Service:

Amtrak offers daily service to Fullerton, CA on the Southwest Chief, trains No. 3 and No. 4. Fullerton is also served several times per day by Amtrak's Pacific Surfliner trains. Orange County Transportation Authority buses also serve the Fullerton Amtrak station. There is no direct bus from the depot to the hotel.

The Amtrak station address is: 120 Santa Fe Ave., Fullerton, CA, 93832. Amtrak still offers a variety of discounts (subject to change), including Senior and Military fares. For more information, visit www.amtrak.com or call 1-800-USA-RAIL (800-872-7245).

Air Service:

The Long Beach Airport is the closest, but has limited commercial service. More air service is available at the other four Los Angeles area airports - John Wayne/Santa Ana, Los Angeles International, Hollywood Burbank and Ontario.

Bus Service:

Greyhound serves the nearby cities of Anaheim, Long Beach and Santa Ana. See www.greyhound.com or call (800) 231-2222 for more information.

Private Automobile:

Buena Park is near interstate highway - I-5 and state route 39.

LOCAL TRANSPORTATION

Metrolink (the Orange County Transportation Authority) provides local bus and commuter train service throughout the area. For more information, see: <https://www.octa.net/> .

Metrolink commuter trains serve the Fullerton Amtrak Station from the downtown Los Angeles Union Passenger Terminal. They also serve the Buena Park station that is directly north of the convention hotel. OCTA Bus Route 29A connects the hotel to a stop that is within walking distance of the Buena Park station, which has a large parking lot. Amtrak Pacific Surfliner trains, however, do not stop at the Buena Park station.

There are numerous taxi companies serving the Buena Park area. An internet search will return many options.

Enterprise car rental is the nearest car rental facility that offers free pickups and drop offs at the Fullerton Amtrak Station. Also, there is bus service from Los Angeles International Airport to the Los Angeles Union Passenger Terminal.

For other transit options, see the Anaheim Resort Transportation website: <https://rideart.org/> .

TICKETS AND SEATING

Tickets will only be sold for all trips and events through the online NRHS registration system through May 15th. After May 15th, any remaining tickets will be sold on-site at the Knott's Berry Farm hotel starting June 8th at 2pm. After online sales close, we will post a list of available tickets, for your planning purposes. Check our registration room schedule for the hours/days when tickets will be sold for all events with space remaining.

Event participants should recognize that purchasing one ticket guarantees them one space at the event. On all trains, each passenger paying a fare will be entitled to a seat. Window seats are not guaranteed, as both window and aisle seats will be sold. Passengers are entitled to one seat per fare, to ensure other paying passengers are not excluded. Unless specific seats are assigned, seating is on a first come - first served basis. Seating arrangements will be made without regard to race, color, gender, creed or national origin. NRHS reserves the right, whenever operating conditions require, to transfer passengers from one car or train to another car, train, or to a motorcoach if no train is available. Please listen to the NRHS staff for directions and further information on each event.

All tickets are sold on a per person basis. Unless noted, there are no discounts for children or senior citizens. No railroad passes, or other discounts, will be accepted. Any children 12 and under must always be under the supervision of a responsible adult.

All trains and museums are non-smoking venues.

When alcohol is available at a venue, please use responsibly.

Seating is limited for some events and classes of service. Please order early to assure you get the seats and events you desire.

REGISTRATION FEES

All convention registrants must pay a registration fee. The fee is to be paid one time by each primary registrant. Additional family members included on the same registration do not require any additional registration fee payment. No additional registration fee is required for additional ticket orders.

Registrants who are current NRHS members pay the Member Registration Fee. To qualify for the Member Registration Fee, you must be a Member in Good Standing of the NRHS for the current membership year. Qualification is based on the NRHS national membership and not on membership in chapters or other organizations affiliated with a particular chapter.

Registrants who are not current NRHS members must pay the Non-Member Registration Fee. This fee includes a current At-Large Membership for the primary registrant only for the balance of the calendar year.

Payment of the appropriate registration fee entitles the registrant and all family members included in the same registration to convention name badges and access to all programs at the Knott's Berry Farm Hotel.

For registrants who submit a paper registration form rather than using the NRHS online registration system, NRHS will charge a \$20 manual processing fee, in addition to the registration fee. Those orders should be directed to:

2020 NRHS Convention
c/o John K. Fiorilla
505 South Lenola Road, Suite 226
Moorestown, N.J. 08057

FEES:

0010 NRHS Member Registration Fee	\$88
0020 NRHS Non-Member Registration Fee	\$135

Mail-in orders are assessed a \$20 extra fee for this service.

CONVENTION EVENTS

Seating is limited for some events and classes of service. Please order early to assure you get the seats and events you desire.

YOU MUST WEAR YOUR CONVENTION ID BADGE TO ALL EVENTS.

Tuesday, June 9, 2020

Knott's Berry Farm Railroad Behind-the-Scenes Tour

The 2020 convention kicks off with a very special, behind-the-scenes tour of the Knott's Berry Farm 'Calico Railroad'. On this tour, you will see the famous three-foot gauge railroad, which has been in operation since January 1952. The railroad equipment is comprised of former Denver and Rio Grande cars from the early 1900s. Power for the trains are two ex-Denver and Rio Grande 2-8-0 Baldwin locomotives built in 1881. The Railroad also has an ex-Rio Grande Southern Galloping Goose, one of seven remaining. A shop tour will be included in this event. While you will not be riding any equipment during this tour, you may return after the Park opens to the public at 10AM to ride the train.

This event is limited to 20 attendees per tour and is restricted to NRHS Knott's Berry Farm Hotel guests only. You must first also have purchased a discounted Park admission pass (for Knott's Berry Farm hotel guests only) for \$47 from the hotel front desk. The Behind-the-Scenes Tour tickets will only be sold in the Registration room. There will be NO advanced sales of this tour. You must have purchased the admission pass before purchasing the Tour ticket.

Tickets:

9001	Knott's Berry Farm Railroad Behind-the-Scenes Tour 7AM	\$20
9002	Knott's Berry Farm Railroad Behind-the-Scenes Tour 8AM	\$20
9003	Knott's Berry Farm Railroad Behind-the-Scenes Tour 9AM	\$20

PLANNING SCHEDULE

6:50AM	Tour #9001 meet in the Hotel lobby
7:50AM	Tour #9002 meet in the Hotel lobby
8:50AM	Tour #9003 meet in the Hotel lobby

NOTE: Please wear your name badge.

Tuesday, June 9, 2020

Advisory Council Meeting 10AM

no charge

Knott's Berry Farm Hotel.

Tuesday, June 9, 2020

Board of Directors Meeting 1:30 to 4:30PM

no charge

Knott's Berry Farm Hotel.

Tuesday, June 9, 2020

Annual Membership Meeting 4:45PM

no charge

Knott's Berry Farm Hotel.

NOTE: The NRHS Annual Meeting is open to all NRHS members, and your

attendance is strongly encouraged. Please wear your name badge.

Wednesday, June 10, 2020

Southern California Railway Museum Trip

This day's event takes us by chartered motorcoach to ride and view historic trolleys and trains at the Southern California Railway Museum (formerly named the Orange Empire Railway Museum) at Perris. You will be able to explore the West's largest collection of locomotives, passenger and freight cars, cabooses and streetcars, and interurban cars. A diesel-powered push-pull passenger train runs continuously during our visit. Three of their fleet of antique trolleys will also be operating this day. A Barbecue lunch, included in the ticket price, will be served in the Town Hall.

NOTE: Please wear your name badge.

Tickets:

1001 Southern California Railway Museum Trip	\$130
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PLANNING SCHEDULE:

8:00AM	motorcoaches begin boarding
8:30AM	motorcoaches depart the Hotel
10:00AM	motorcoaches arrive at Perris
4:00PM	motorcoaches begin boarding
4:30PM	motorcoaches depart for the Hotel
6:00PM	expected arrival of motorcoaches back at the Hotel

Thursday, June 11, 2020

Fillmore & Western Railway Steam-powered Passenger Excursion

On this day, we will go by chartered motorcoach to the Fillmore & Western Railway to ride a special, steam-powered excursion over the entire line. This line was the Southern Pacific's original Coast Route mainline. The train will be powered by their ex-Duluth & Northeastern 2-8-0 No. 14, built by Baldwin Locomotive Works in 1913. It was purchased by the Railway in 1999. The Railway was founded in 1967 and operates over the former Southern Pacific's Santa Paula branch. Movies and commercials are frequently filmed on the Fillmore & Western, thus, the Railway is known as the "Home of the Movie Trains". This chartered excursion will include photo run-bys. A box lunch is included in the ticket price. Each box lunch includes a choice of either a ham or turkey sandwich, a bag of chips, a cookie and either a soft drink or a bottle of water.

Due to the historic nature of the coaches, wheelchair access is not available on board.

Smoking, alcoholic beverages and pets are not permitted on board.

Tickets:

1101 Fillmore & Western Steam-Powered Excursion, Box Lunch, Ham	\$199
1102 Fillmore & Western Steam-Powered Excursion, Box Lunch, Turkey	\$199

PLANNING SCHEDULE:

7:15AM motorcoaches begin boarding
 7:30AM motorcoaches depart from the main entrance of the Hotel
 10:00AM motorcoaches arrive at Fillmore
 10:30AM train departs Fillmore Depot
 11:50AM train arrives at Santa Paula
 12:20PM train departs Santa Paula
 4:05PM train arrives at Fillmore
 4:15PM motorcoaches begin boarding
 4:30PM motorcoaches depart for the Hotel
 7:00PM expected arrival of motorcoaches back at the Hotel

Friday, June 12, 2020

RailGiants Train Museum Pomona County Fair Grounds

We will travel by chartered motorcoach to visit the static displays at the Fairplex in Pomona to view some outstanding examples of railroad history. Notably, this was the long-time home of the UP Big Boy 4014 steam locomotive. Some of the exhibits on display include the 1887 Santa Fe station from Arcadia, California, locomotives (including some steam ones) from the Santa Fe, Union Pacific and Southern Pacific Railroads, a Fruit Growers Supply Company Climax steam locomotive, and cabooses, amongst other equipment.

A box lunch is included in the ticket price. Each box lunch includes a sandwich of your choice (Turkey and Cheddar, Roast Beef and Swiss or Vegetarian), an individual bag of chips, whole fresh fruit, a jumbo cookie and a soft drink or a bottle of water.

Tickets:

1201	RailGiants Train Museum, Box Lunch, Turkey	\$80
1202	RailGiants Train Museum, Box Lunch, Roast Beef	\$80
1203	RailGiants Train Museum, Box Lunch, Vegetarian	\$80

PLANNING SCHEDULE:

8:30am motorcoaches begin boarding
 9:00am motorcoaches depart from the main entrance of the Hotel
 9:45am motorcoaches arrive at RailGiants Train Museum
 3:00pm motorcoaches begin boarding
 3:15pm motorcoaches depart for the Hotel
 4:30pm expected arrival of motorcoaches back at the Hotel

Friday, June 12, 2020

Annual Banquet

This year's annual Banquet will be held on the Vista (9th) floor in the Rosamond Room. The planned speaker is Rob Shatsnider, chairman of the RailGiants Museum. Please see the sign-up board in the registration room, starting in the afternoon on Monday, June 8th to select a table number/seats.

The entree choices are: Mrs. Knott's Famous Fried Chicken, Pot Roast with Mushroom Sauce, or Salmon.

Each meal includes Fresh Field Green or Traditional Caesar Salad, Farm Style Potato Salad, Rotini Pasta Primavera Salad, California Fruit Platter, Whipped Potatoes or Garden Rice Pilaf, Chef's Daily Selection of Fresh Seasonal Vegetables, Freshly baked Rolls with Preserves and Butter, and Boysenberry or Apple Pie for Dessert.

This is a buffet, not a plated meal. Please select an entree when ordering this event.

Tickets:

1255	Banquet - Mrs. Knott's Famous Fried Chicken	\$69
1265	Banquet - Pot Roast with Mushroom Sauce	\$69
1275	Banquet - Salmon	\$69

PLANNING SCHEDULE:

6:00PM	Cocktail hour
7:00PM	Dinner served
8:30PM	Program

Saturday, June 13, 2020

Travel Town Museum/Los Angeles Union Passenger Terminal Tour

This day's events start by taking chartered motorcoaches to the Travel Town Museum in Griffith Park near downtown Los Angeles. Here we will be able to view extensive static displays of mainly southern California railroad locomotives, passenger cars, transit and railroad equipment.

Note: the grounds are uneven, so please watch your step. Smoking, alcoholic beverages and pets are not permitted.

At 11:45am we will depart the Travel Town Museum and continue on to visit and tour the Los Angeles Union Passenger Terminal in Downtown Los Angeles. Here we will have a guided tour of the station. Lunch will be on your own. There are several restaurants in the station, as well as in the nearby neighborhood. The motorcoaches will begin boarding for the return trip at 2:45pm.

Tickets:

1300	Travel Town Museum/LAUPT Tour	\$60
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PLANNING SCHEDULE:

8:00am	motorcoaches begin boarding at the Hotel
8:30am	motorcoaches depart Hotel
10:00am	motorcoaches arrive at Travel Town in Griffith Park
11:30pm	motorcoaches begin boarding
11:45pm	motorcoaches depart Travel Town
12:15pm	motorcoaches arrive at LAUPT
2:45pm	motorcoaches begin boarding
3:00pm	motorcoaches depart LAUPT
4:45pm	estimated arrival back at the Hotel

Saturday, June 13, 2020
Night Photo Session, RailGiants Museum

The convention will wrap up with the Night Photo Session, which will be held at the Rail Giants Museum. Steve Barry of *Railroad and Railroad Magazine* will again provide the lighting and lead the event.

Tickets:

1350	Night Photo Session	\$49
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PLANNING SCHEDULE:

7:00pm	motorcoaches begin boarding
7:30pm	motorcoaches depart the Hotel
9:45pm	motorcoaches begin boarding
10:00pm	motorcoaches depart for the Hotel
10:45pm	estimated arrival at the Hotel

GENERAL INFORMATION

How to Register

The best way to register and purchase tickets for the 2020 NRHS Convention is to use our **On-Line Registration System**. When you use our on-line system, you will see the latest information about available capacity, and you will receive immediate confirmation of your purchase. On-Line Registration requires payment by a major credit card or by PayPal. We strongly suggest that you read through the event descriptions and make your decisions about what you want to purchase before going to the registration system. You can use the On-Line Registration System to review your order or add to it. To reach the NRHS On-Line Registration System, go to:

<https://www.123signup.com/event?id=rnfjm>

You may also register manually by printing, filling out and submitting the .PDF registration form. Manual registrations will take us longer to process and confirm due to the mailing times required. Sales will depend on the capacity available on the day the order is processed, not the capacity available on the day it was mailed. Manual orders may be paid by check or money order; the required payment must accompany the order. Mail-in orders are assessed a \$20 extra fee for this service. Installment payments are not accepted. The manual registration form may be downloaded at:

<https://nrhs.com/convention/>

We are not staffed nor equipped to handle telephone orders. Please note that advance registration will close on May 15, 2020 so that records can be transferred to Buena Park. Any remaining unsold event capacity will then be offered for sale

over the counter at the headquarters hotel in the registration room. For your planning purposes, after online registration closes on May 15th we will post online the tickets remaining for each event.

Schedules

The official schedule of events will be posted in the convention registration room. **Schedules are subject to change. Schedules included in the event information are preliminary and for general guidance only, although they represent our best information at this time.** Please make sure you check the official schedule in the registration room.

Final schedule adjustments are expected to be minor, but could be significant if caused by local weather or railroad conditions. Major schedule changes known in advance of the convention will be posted on <https://nrhs.com/convention/> .

Event Capacities

The event capacities shown in the On-Line Registration System are the most current information available. These capacities are updated in real time.

Wait Lists

No wait lists will be kept for the 2020 convention events.

Mobility Issues

While the NRHS strives to make events as accessible as possible, much of the passenger train equipment used is of a historical nature and not designed for modern wheelchairs and electric scooters. Because of the historical nature of this equipment, wheelchairs and electric scooters cannot be used on the trains. Passengers are required to climb at all boarding locations, including the buses or motorcoaches. NRHS and railroad staff will be available to assist passengers on and off the trains, motorcoaches and buses.

Special Dietary Needs

Please indicate any special dietary needs (food allergies, dietary limits, etc.) when you register, either online or on the paper form. Not all events include meals, so please read the event descriptions carefully to find out if meals or other food is included. Where food is provided as a part of an event, the caterer will be provided a listing of participants who have indicated special dietary needs. Please ask for your special meal at these events by name. Please do not write "none" or other such terms if you do not have any special dietary needs. This only indicates to the online registration system that you do have special dietary needs.

How to Get Information Updates

You may check back with the website periodically to view updates. New information and update bulletins will be posted on www.nrhs.com as information becomes available. If you have specific questions about the 2020 NRHS Convention that are not answered by the resources above, please contact us directly by leaving a message at:

636-543-NRHS or 636-543-6747

Please be aware that messages are only checked periodically; we may not get back to you for three to five days.

Ticket Delivery

You have only one option for delivery of tickets, name badges and other convention registration materials. All convention packets will be held at the registration room. Pick up is available starting on Monday afternoon, June 8th at 2pm, or held there for pick up prior to your first convention event.

Waivers & Identification

At this time, we do not believe that there is a need to submit a general liability waiver form or produce government-issued identification in order to participate in the 2020 NRHS Convention. Participants may be required to sign waivers or produce identification for specific activities, although we do not know of any such requirements at this time. Convention participants may be required to show identification when picking up their tickets in the registration room.

Should requirements change, NRHS will update this information on the website and at the registration room, or at the specific event.

Terms & Conditions

Tours, trips, excursions and events (also referred to as an "Activity" or "Activities") are offered by the National Railway Historical Society, Inc. (NRHS) to NRHS members and the public subject to these General Conditions, as well as to any special conditions applicable to each Activity. The specific conditions for a particular Activity may also modify these General Conditions. By making a reservation, a participant agrees to have read, understood and be bound by these General Conditions and the specific conditions applicable to that Activity.

Unless otherwise noted in the specific conditions for an individual offering or in the section "Payments, Cancellations & Refunds" below, full payment is required for each reservation at the time the reservation is made.

By making a reservation, a participant agrees that NRHS is not responsible for any delays, late arrivals, changes in trip itineraries, missed connections, loss of business or other opportunities, re-routings or detours required by or caused by a railroad or transportation

service, cancelled or annulled trains, mechanical failures or Acts of God.

NRHS is not a common carrier, and Activities offered by NRHS are not common carriage. NRHS and its representatives act only as agents for the passengers with respect to the transportation, accommodations and other services included in each Activity, including transportation by rail, motorcoach, automobile, steamship or plane; as well as food and dining services, hotel accommodations, sightseeing tours and other similar services included in the Activity. NRHS is not responsible for any injury, delay, loss or damage from any cause whatsoever from these conveyances, accommodations and other facilities and activities or with respect to any other cause beyond the immediate control of the NRHS.

Smoking is not permitted aboard the motorcoaches, buses, on the trains or at any other convention venue. Alcoholic beverages may not be brought aboard any train, motorcoach, bus or to any convention event.

All convention attendees must be able to board and alight from motorcoaches, buses and trains, walk moderate distances (including on uneven ground), and maneuver at events without assistance.

Information in this booklet was accurate as of time of issuance. Due to circumstances beyond our control, we reserve the right to make any necessary changes. Updates will be provided upon check-in at the convention registration desk, or during the convention.

PAYMENTS, CANCELLATIONS & REFUNDS

NRHS must pay non-refundable deposits, insurance premiums and other costs in advance of the convention dates to secure arrangements for the 2020 convention events. In order to assure that arrangements and required capacities will be available for convention attendees, the following policy applies to all registrations and Activity orders for the 2020 NRHS Convention.

Please read carefully the information on payments, additions, and cancellations.

NRHS strongly recommends that customers consider purchasing travel insurance to protect themselves from having to cancel their participation. This is especially important for customers who are concerned they may have to cancel for medical, personal or family situations, or who cannot afford to forfeit deposits.

Options for Payments

NRHS will accept payment by credit card, PayPal, check or money order.

If you are paying for your order by check or money order and that payment is not received by May 15, 2020 (when on-line registration ends), your order will be cancelled.

Refunds

Decisions regarding cancellations will be at the sole discretion of the NRHS. This provision will also apply to credit card payments declined by the credit card issuer and check payments declined by the issuing bank. A \$75 fee will be assessed for each check returned for any reason in addition to any other cancellation fees described herein.

Reservations and payments for air transportation, hotels and individual tourism before or after the convention are governed by the rules of the individual service providers. Again, NRHS strongly recommends that customers consider purchasing travel insurance to protect themselves from having to cancel their participation. This is especially important for customers who are concerned they may have to cancel for medical, personal or family situations, or who cannot afford to forfeit deposits.

Additions to Orders

Once an order has been placed, a customer may add to that order without payment of an additional registration fee. However, adding to an existing order requires the payment of the total balance due. In other words, you will have to pay for the additional event(s) when the order is updated. Even though a second payment may be required, this does not change the amount of the cancellation fees applicable to an order canceled prior to **April 21, 2020**.

Cancellations by Customer

Requests for cancellation of individual Activities or a total order must be made in writing to the NRHS. The cancellation fee will be determined by the date such written notification is received by the NRHS.

The following cancellation fees will apply to full cancellations:

February 29 through March 14, 2020	0% of the order, minus the registration fee
March 15 through April 20, 2020	75% of the order, minus the registration fee
April 21, 2020 or later	100% of the order

In the event of cancellation of an individual Activity, but not the full order, the same percentages will apply to the Activities canceled.

Cancellations or Alterations by NRHS

NRHS reserves the right to cancel any Activity for any reason. In the unlikely event of a cancellation, a full refund will be made without any further obligation on the part of the NRHS. NRHS may make alterations without notice to any Activity, including changing or substituting schedules, routes or transportation equipment as NRHS deems appropriate or desirable. NRHS reserves the right to provide a full or partial refund if, in the sole discretion of NRHS, the altered Activity is not equivalent.

Payment of Refunds

Refunds will be made only to the customer who made the reservation. A refund may be in the form of a check for payments originally made by check. In the case of payments made by credit card, refunds may be made by either a credit to the account used for the original charge or by a check mailed to the person who made the original reservation. The choice of refund payment method will be at the sole discretion of the NRHS.

All appropriate cancellation charges will be deducted from the refund before the check or credit is issued.

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